

What is Talk to Me?

Talk to Me is a Progressive Web Application built for iPad, iPhone and Android to facilitate brief, sentence based, one-directional basic information in multiple languages other than English.

The Application focusses on key areas of daily routine communication with a preliminary focus on elderly Culturally and Linguistically Diverse (CaLD) patients in sub-acute settings.

Please note that **Talk to Me** does NOT replace the vital role of an interpreter. An interpreter should always be engaged to communicate the important points in the continuum of patient care.

How do I download the Application?

Go to <u>https://talktome.svhm.org.au/</u> or scan the QR code to access the SVHM Talk to Me Application. Please make sure to use Google Chrome.

Main features

- It is FREE!
- iPad/IPhone/Android compatible
- 12 community languages: Arabic, Cantonese, Croatian, Hakka, Greek, Italian, Macedonian, Mandarin, Serbian, Spanish, Turkish, Vietnamese
- Health Professional and Patient access
- Patient version in 12 community languages (including navigation terms!)
- 20+ topics, 400+ sentences (written and audio)
- Easy yes/no options, Calendar and appointment capability
- Paragraph capacity (Create your own paragraph by clicking the heart at the bottom of the screen, and they are then listed in Favourites!)
- Cultural information on ethnic communities (See Useful Resources)
- Search capacity
- Frequently asked questions & Feedback capacity





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For more information, email CulturalDiversity@svha.org.au









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